

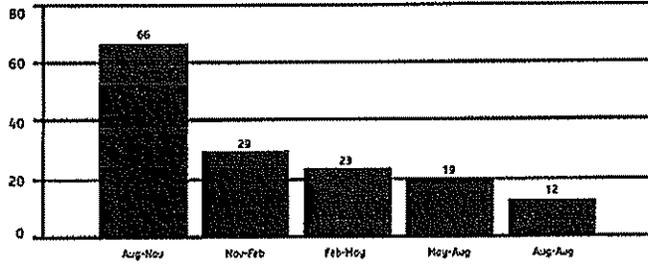


# UNITED WATER

UW Westchester District 1  
 Customer Service Center  
 2525 Palmer Avenue  
 New Rochelle, NY 10801  
 Telephone: 914-632-6900  
 www.unitedwater.com

### USAGE HISTORY

Usage in Hundreds of Cubic Feet



Next meter reading date: on or about 09/28/2015

Billing Date:	08/31/15
Account Number:	
Previous Balance	\$127.31
Payments Through 08/31/15	\$0.00
Balance Forward - PAST DUE	\$127.31
Current Charges Due On Receipt	\$86.00
<b>TOTAL AMOUNT DUE</b>	<b>\$213.31</b>

Past Due Balance may be subject to late charges, collection and/or termination.  
 \*PAY BY 09/24/2015 TO AVOID A 1.5% LATE PAYMENT CHARGE

SERVICE TO:

SERVICE ADDRESS:

Meter Number	Service		Days of Service	Meter Reading		Usage	Unit of Measure	Reading Type	Rate
	From	To		Previous	Present				
12.0000	08/04/15	08/28/15	24	2445	2457	12 CCF EQUIVALENT TO 8,976 GALLONS		PRORATED ACTUAL	WTQ
12.0000 @ \$3.6369				\$43.64					\$0.71
METER CHARGE				\$7.12					\$1.00
12.0000 PWNR @ \$2.1926				\$26.31					\$0.84
MAKE WHOLE SURCHARGE				\$0.61					\$1.91
MUN PUB FIRE PROTECTION				\$3.83					\$86.00
MAKE WHOLE SURCHARGE - FIRE				\$0.03					

SEE REVERSE SIDE FOR IMPORTANT ACCOUNT INFORMATION

### IMPORTANT MESSAGES

Payments made using an incorrect account number will no longer be accepted. To avoid unnecessary confusion, please adjust your records and only use account number .  
 United Water New Rochelle is transitioning all customers to monthly billing. This is your LAST QUARTERLY BILL . It may be based on less than 90 days of usage due to a change in the meter reading schedule. Please visit us at [www.unitedwater.com/uwmcmonthlubilling](http://www.unitedwater.com/uwmcmonthlubilling) for more information.  
 REMINDER - Direct debit/electronic payments will now be made on a MONTHLY BASIS.  
 Your consumption is based on an actual reading of your water meter.  
 The United Water Westchester - Rate District 1 Purchased Water Charge is increased effective July 1, 2015 to reflect an increase of purchased water costs.

Your Annual Water Quality Report is available at [www.unitedwater.com/uwmc](http://www.unitedwater.com/uwmc) or call us for a hard copy.

1 0 0 0 RE 430708 PLEASE DETACH HERE AND RETURN THE BOTTOM PORTION WITH YOUR PAYMENT IN THE RETURN ENVELOPE PROVIDED. 053 053



**UNITED WATER**  
 Customer Service Center  
 2525 Palmer Avenue  
 New Rochelle, NY 10801

Temp - Return Service Requested

SERVICE ADDRESS: .

Please check this box if you have made any changes to the information on the reverse side.

000497



Account Number:	
Balance Forward - PAST DUE	\$127.31
Current Charges Due On Receipt	\$86.00
<b>TOTAL AMOUNT DUE</b>	<b>\$213.31</b>
<i>Please make payable to: UW WESTCHESTER DISTRICT 1</i>	
Payment Amount Enclosed	\$ _____



UW WESTCHESTER DISTRICT 1  
 PAYMENT CENTER  
 PO BOX 371804  
 PITTSBURGH PA 15250-7804

**UNDERSTANDING YOUR BILL**

**CONSUMPTION UNIT OF MEASURE**

CCF: 100 cubic feet, equivalent to 748 gallons

**DEFER EXCESS PW - DEFERRED EXCESS ENTITLEMENT WATER**

Rate increases charged by NY City and paid by UW New Rochelle for Excess Entitlement Water prior to October 1, 2008.

**PWA ADJUST-PURCHASED WATER ADJUSTMENT**

Rate increases charged by NY City to UW New Rochelle after July 1, 2011.

**PW EXCESS ADJUST - EXCESS ENTITLEMENT WATER**

Rate increases charged by NY City and paid by UW New Rochelle for Excess Entitlement Water after July 1, 2011.

**NO ACCESS CHARGE**

A charge resulting from a customer's failure to allow the company to access the meter.

**RECONCILE-REVENUE AND PROPERTY TAX RECONCILIATION**

Charge or credits due to adjustments or reconciliations made based upon actual revenues or property taxes.

**CUSTOMER READING**

A reading of the water meter provided by the customer to the utility.

**ESTIMATED READING**

A system generated reading based on previous historical readings, when an actual reading could not be taken.

**LEVELIZING SURCHARGE**

In order to level rates throughout the four-year period, the PSC has set a levelizing surcharge for the third and fourth year of the plan.

**TEMP ST ASSMNT - TEMPORARY STATE ASSESSMENT**

Effective July 1, 2014, by order of the NYS PSC, the Temporary State Assessment imposed by New York state in 2009 has been extended. Public Service Law 18-a(5) requires the Department of Public Service to assess a fee on utilities based on utility revenues and authorizes collection from its customers.

**LTDP SURCHARGE - LONG TERM MAIN RENEWAL AND DELAWARE**

**INTERCONNECTION PROJECT FINAL RECONCILIATION**  
As authorized in Case No. 09-W-0824, effective November 2013, the LTDP surcharge recovers the final reconciliation of the LTMRP and DIP surcharges through October 2010 at which time these two surcharges ended.

**MPFP: Municipal Public Fire Protection Surcharge**

As permitted by Assembly Bill 4086-A, your municipality has opted to move public fire protection charges once paid by the municipality to United Water customer bills. The surcharge is based on the size of your water meter as well as the number of fire hydrants in your town

**CUSTOMER SERVICE**

**EMERGENCIES**

914 632 6900  
Available 24/7 for reporting service disruptions or other water emergencies.

**BY TELEPHONE**

914 632 6900  
or  
866-487-1217

**BY FAX**

914 637 5333

**IN PERSON / IN WRITING**

United Water Westchester D1 Customer Service Center  
2525 Palmer Avenue  
P.O. Box 469  
New Rochelle, NY 10801  
Monday through Friday (except holidays)  
8:00 a.m. - 4:30 p.m.  
Always remember to include your account number on any correspondence to us.

**BY E-MAIL**

UWNRcustomerservice@unitedwater.com

**ONLINE**

www.unitedwater.com/uwnr  
Facebook: United Water New York Division  
Twitter: @UnitedWaterNY

**NEW YORK PUBLIC SERVICE COMMISSION**

United Water is regulated by the NY PSC. Customers can contact the PSC's Consumer Services Division at:  
90 Church Street - 4th floor  
New York, NY 10007-2919  
800 342 3377  
www.dps.state.ny.us

**PAYMENT OPTIONS**



**BY TELEPHONE**

To pay your bill by phone, call us at 888 608 6690. A convenience fee applies for this service.



**BY DIRECT DEBIT**

E-Pay is our free direct payment program that automatically deducts your bill payment from your bank account. Call or e-mail us for an application form, or download the form from our website.



**IN PERSON**

Pay by cash, check or money order during business hours at our Customer Service Center.



**BY MAIL**

For your convenience, a return envelope accompanies this statement and should be used to make payments by mail. Please include your bill stub to avoid a delay in processing your payment.  
**DO NOT SEND CASH.**



**ONLINE**

To pay your bill online please visit [www.unitedwater.com](http://www.unitedwater.com) and click on the Western Union SpeedPay link. A convenience fee applies for this service.

**GENERAL INFORMATION**

**RATE SCHEDULE**

A rate schedule is available upon request.

**EMPLOYEE IDENTIFICATION**

All company employees are uniformed and wear identification badges with the company logo, the employee's picture and name, and the date the card was issued. Please ask to see it, or call us to confirm an employee's name.

**THIRD-PARTY NOTICE**

To prevent unnecessary termination of water service in situations where the customer is ill, incapacitated or away from home, the customer can designate a third party to be informed of any final disconnection notice.

**HELPING HAND PROGRAM**

Special protections are provided for termination and reconnection of service in cases involving medical emergencies, customers who are 62 years of age or older, blind or disabled customers, and heat-related service from November 1 of each year and ending April 15 of the following year. Please contact us for details.

**Do we have your correct information?**

For changes or additions to your existing account information only; please provide your corrected information below and check the box on the front side of this payment stub. If you are moving and need to close out your account, please contact us.

**TELEPHONE NUMBER CHANGES**

PRIMARY CONTACT NUMBER: ( ) \_\_\_\_\_

SECONDARY CONTACT NUMBER: ( ) \_\_\_\_\_

**NAME OR MAILING ADDRESS CHANGES**

ACCOUNT HOLDER'S NAME: \_\_\_\_\_

MAILING ADDRESS: \_\_\_\_\_

**NEW SERVICE**

To receive e-mail alerts and/or express interest in E-Billing, please provide your e-mail address.

E-mail Address: \_\_\_\_\_

thank you