

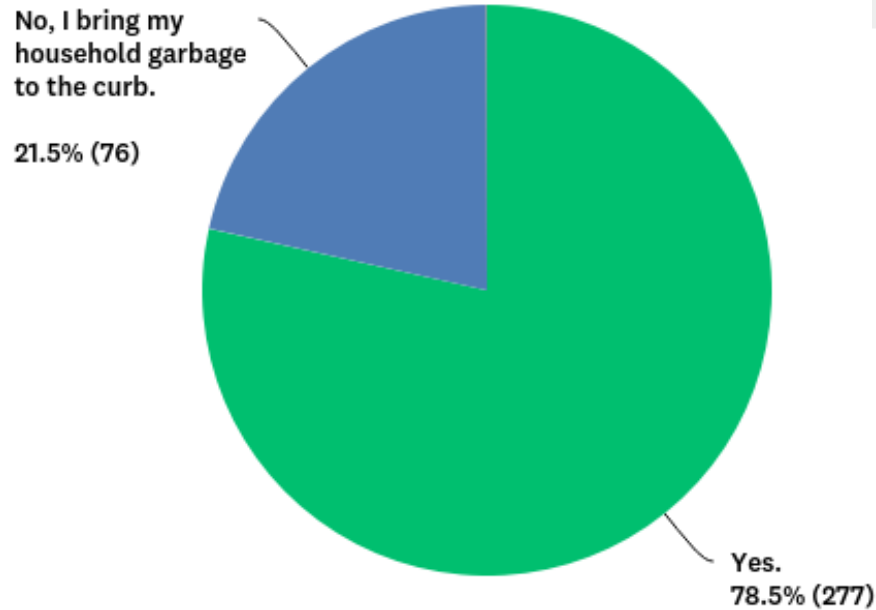
Village of Pelham Garbage Pickup Services Survey

December 09, 2017

350
Total Responses

Q3: Do you currently utilize the Rear-Yard pickup option for your household garbage?

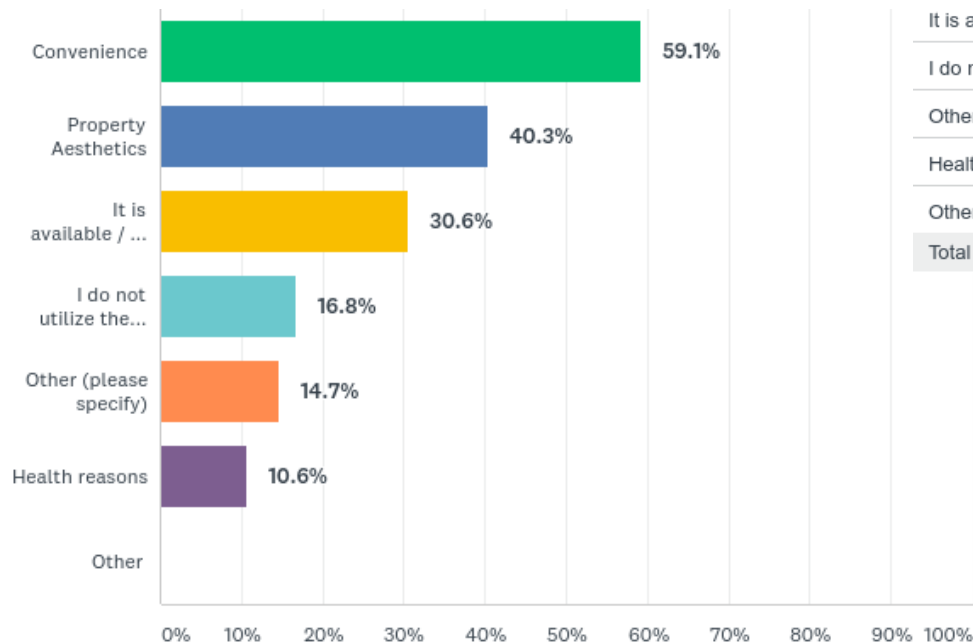
Answered: 353 Skipped: -3



ANSWER CHOICES	RESPONSES
Yes.	78.5% 277
No, I bring my household garbage to the curb.	21.5% 76
Sometimes	0.0% 0
TOTAL	353

Q4: If you currently utilize the rear-yard pickup option for your household garbage, then please indicate your reason for doing so. (Check all that apply)

Answered: 340 Skipped: 10



ANSWER CHOICES	RESPONSES	
Convenience	59.1%	201
Property Aesthetics	40.3%	137
It is available / No particular reason	30.6%	104
I do not utilize the Rear-Yard pickup option for my household garbage.	16.8%	57
Other (please specify)	14.7%	50
Health reasons	10.6%	36
Other	0.0%	0
Total Respondents: 340		

Q4: If you currently utilize the rear-yard pickup option for your household garbage, then please indicate your reason for doing so. (Open-Ended Responses to “Other”)

Total Respondents: 280

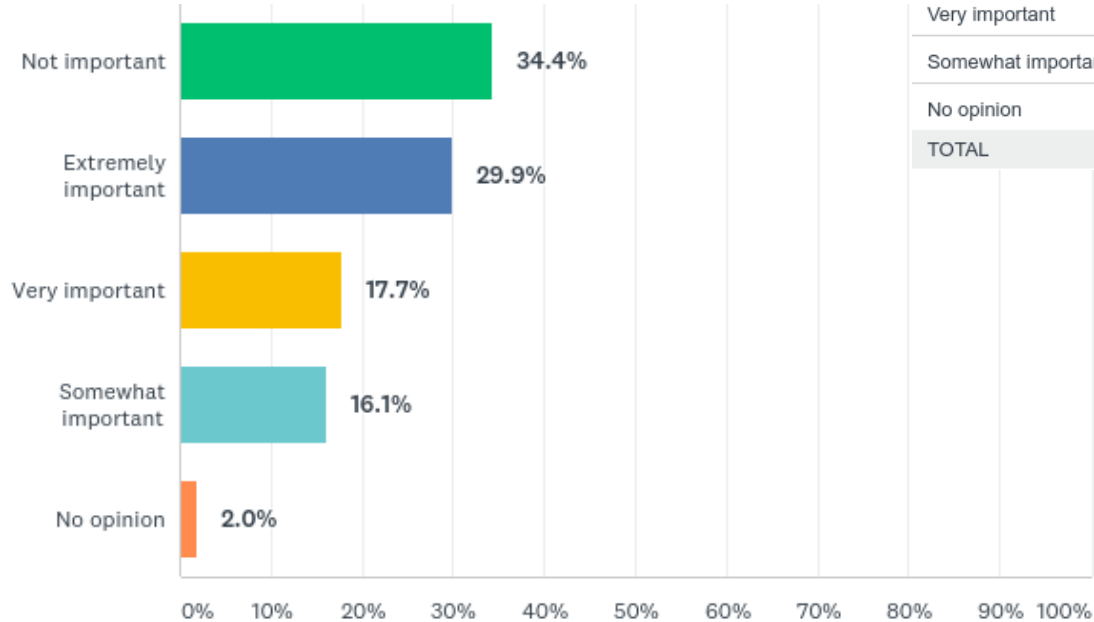
#	OTHER (PLEASE SPECIFY)	DATE
1	Avoid animals eating garbage while in the street.	12/6/2017 5:27 PM
2	when items are left curbside, they tend to become scattered on the street and sidewalk. It's bad enough with recycling, but with garbage, it would be much worse...	12/6/2017 4:42 PM
3	Curbside attracts garbage pickers and vermin.	12/5/2017 3:52 PM
4	I thought I had to.	12/5/2017 2:48 PM
5	I use rear-yard pickup because it is offered, convenient and keeps garbage cans off the sidewalk. However, given the huge cost differential, I would be fine with eliminating it to lower costs to the village (and taxes).	12/4/2017 2:42 PM
6	It is one of the wonderful things about living in Pelham.	12/4/2017 2:12 PM
7	Keeps the neighborhood attractive and the streets (relatively) clean.	12/4/2017 1:54 PM
8	less garbage is knocked over and blows around this way	12/4/2017 12:51 PM
9	It is amazing. Thank you for doing it. Makes neighborhoods look nicer and is very convenient.	12/4/2017 11:55 AM
10	less likely to have rubbish strewn all over the place. Most important in winter with snowy conditions	12/4/2017 11:29 AM
11	We have a secured and contained garbage bin with a long driveway. Essential for us to continue pick up at end of driveway. These guys are great.	12/3/2017 9:52 PM
12	I do not use it because the garbage and recycling are not consistently picked up from the rear yard	12/3/2017 9:47 PM
13	Thats the way it is....i would suggest keeping it rear yard but lowering it to once/week	12/2/2017 11:59 PM
14	Old age	12/2/2017 6:25 PM
15	Necessity no curb frontage long walk and we are partially disabled	12/2/2017 3:07 PM
16	Safety - large trash blowing on road is a safety issue. Also animals biting into the plastic is messy and harmful for animals too	12/2/2017 1:42 PM
17	Na	12/2/2017 1:09 PM
18	senior citizen	12/2/2017 12:51 PM
19	My garage is in front of house at top of driveway	12/2/2017 12:07 PM
20	less trash around town	12/2/2017 11:58 AM
21	It has been this way for over 40 yea for us	12/2/2017 11:07 AM
22	Living in a townhome with very long driveway, it would be very difficult to get 7 trash cans to the street. Also, it would be very difficult to not block someone's property with 7 cans.	12/2/2017 9:56 AM
23	When on military leave, it helps with spouse work load	12/2/2017 9:48 AM

Q4: If you currently utilize the rear-yard pickup option for your household garbage, then please indicate your reason for doing so. (Open-Ended Responses to “Other”)

24	garbage would blow around when it is open.	12/2/2017 8:55 AM
25	Home value	12/2/2017 6:49 AM
26	less garbage around	12/2/2017 12:49 AM
27	BOTH ADULTS WORK FULL TIME. WE WOULD NEED TO PULL THE TRASH OUT AT 6AM AND WOULD NOT BE ABLE TO BRING THE CANS BACK IN UNTIL 6PM. WE LIVE IN A BUSY STREET. THE CANS WOULD BE OUT ALL DAY LONG.	12/1/2017 10:51 PM
28	Safety! It isn't just aesthetics-- trash cans rolling into the street after being left there all day is a safety risk.	12/1/2017 9:17 PM
29	Road hazard when empty cans blow all over the street once garbage has been picked up	12/1/2017 9:10 PM
30	Because we pay for it	12/1/2017 8:35 PM
31	Dog sometimes out in yard-do not use rear yard because of this.	12/1/2017 8:16 PM
32	There is no reason for this option	12/1/2017 8:14 PM
33	They do not go up our driveway most pick ups	12/1/2017 7:56 PM
34	Neighborhood aesthetics	12/1/2017 6:23 PM
35	Current people do not EVER get my trash cans unless I put ticurb. If it is a day where I forgot my garbage stays in pails fir next pick up day.	12/1/2017 6:19 PM
36	I'm never home to pick up the empty cans and prevent them from rolling in the road.	12/1/2017 6:08 PM
37	I have in-ground trash cans!!!!	12/1/2017 5:59 PM
38	Rear-yard pickup is important also because for security reasons. During the summer many families leave on extended vacations. If we were to have curbside garbage pickup, the absence of garbage cans on the curb would easily signal the household is empty. (Curbside recycling which we currently have is less frequent and not everyone puts items out for each pickup, even when they're home...so it's not as much as a "red flag" for potential break-ins.)	12/1/2017 5:18 PM
39	We actually put it at top of driveway. So not sure if that is like side yard.	12/1/2017 5:12 PM
40	Security. People come on bulk and recycle nights to pick through my garbage.	12/1/2017 5:00 PM
41	Garbage cans right next to kitchen off back	12/1/2017 4:50 PM
42	We have built-in rear garbage storage. Bins CANNOT be removed from it. We have no other option for stoning trash bins	12/1/2017 4:37 PM
43	It's really hard for me to do it on my own while taking care of the little ones	12/1/2017 4:30 PM
44	Good for windy days when the parks get knocked over and fly over	12/1/2017 4:28 PM
45	Nice option for times we are out of town	12/1/2017 4:27 PM
46	With bulk and recycleables I sometimes forget to put out the garbage or am too late	12/1/2017 4:19 PM

Q5: Please rate the importance of continuing to offer an option for rear-yard household garbage pick-up.

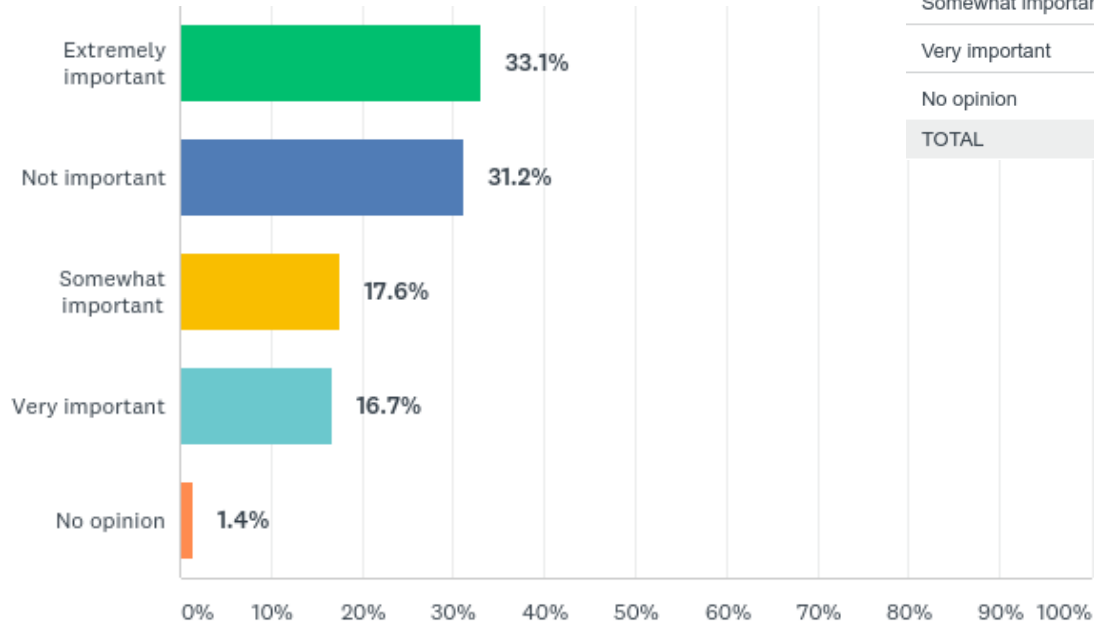
Answered: 355 Skipped: -5



ANSWER CHOICES	RESPONSES	
Not important	34.4%	122
Extremely important	29.9%	106
Very important	17.7%	63
Somewhat important	16.1%	57
No opinion	2.0%	7
TOTAL		355

Q6: Please rate the importance of increasing Recycling pickup from bi-weekly to weekly.

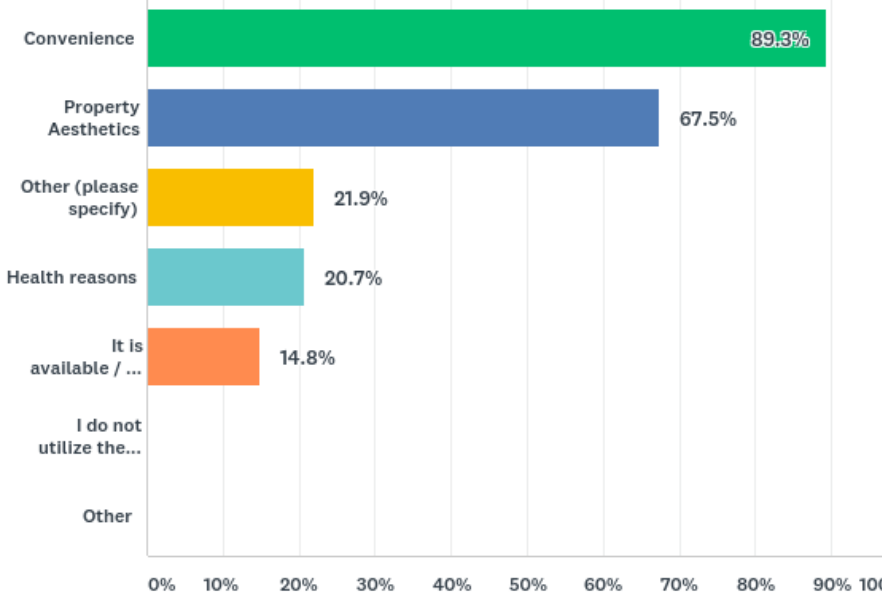
Answered: 353 Skipped: -3



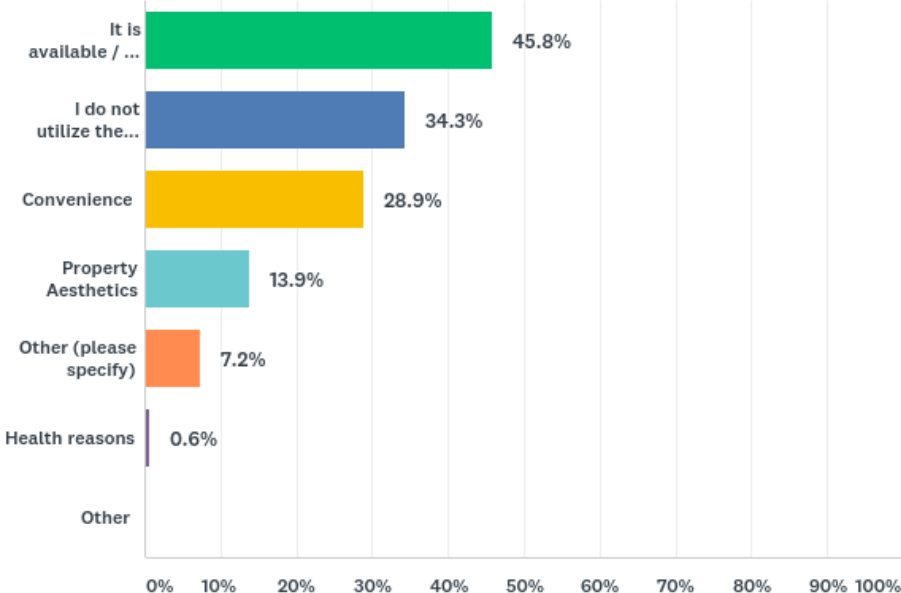
ANSWER CHOICES	RESPONSES	
Extremely important	33.1%	117
Not important	31.2%	110
Somewhat important	17.6%	62
Very important	16.7%	59
No opinion	1.4%	5
TOTAL		353

Q4 Filter: If you currently utilize the rear-yard pickup option for your household garbage, then please indicate your reason for doing so. (filtered by importance)

Among those who think it is “extremely important” or “very important” to continue offering the rear-yard pickup option for household garbage. (169 respondents)

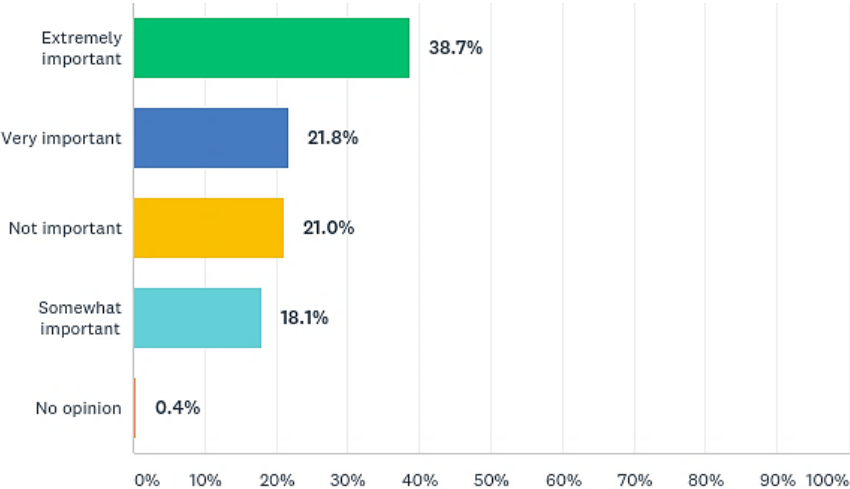


Among those who think it is “not important” or “somewhat important” to continue offering the rear-yard pickup option for household garbage. (166 respondents)

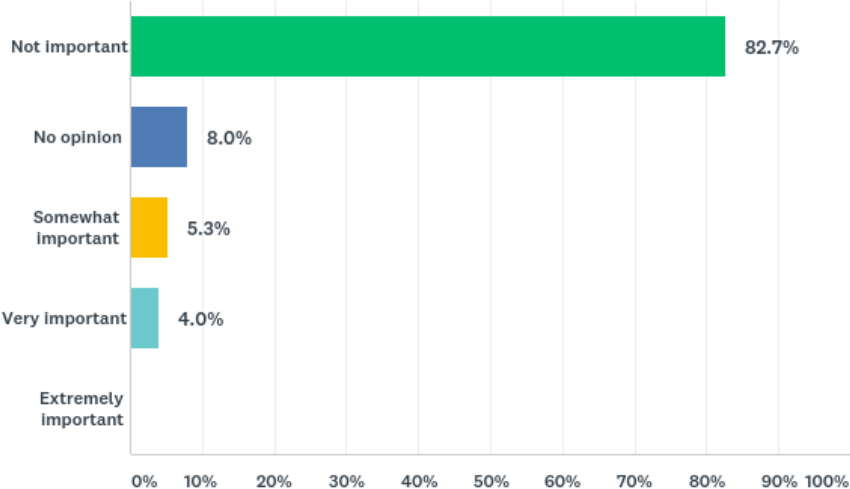


Q5 Filter: Please rate the importance of continuing to offer an option for rear-yard household garbage pick-up (filtered by current practice).

Among those who currently utilize the rear-yard pickup option.
(271 respondents)

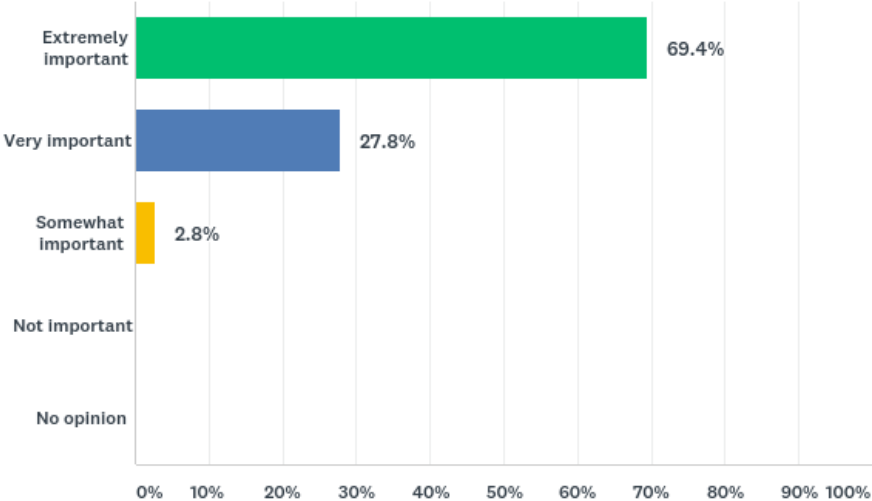


Among those who currently bring their household garbage to the curb.
(75 respondents)

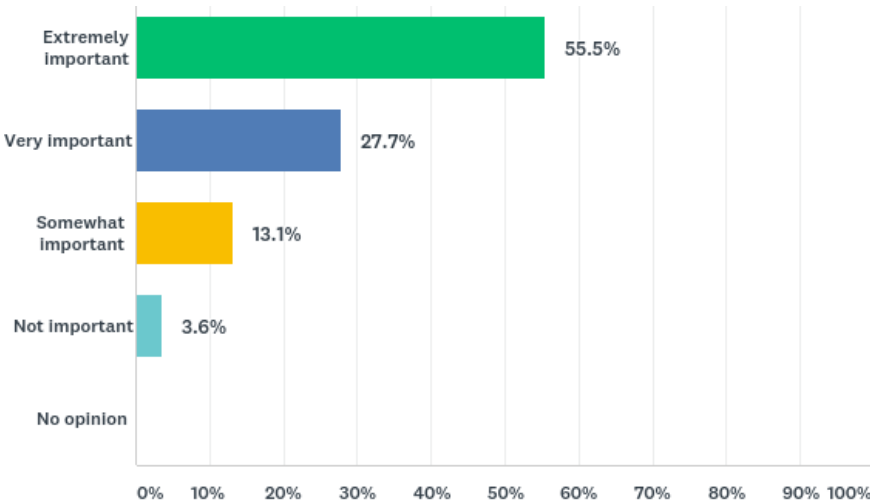


Q5 Filter: Please rate the importance of continuing to offer an option for rear-yard household garbage pick-up (filtered by reasons for usage).

Among those who currently utilize the rear-yard pickup option for “health reasons.”
(36 respondents)

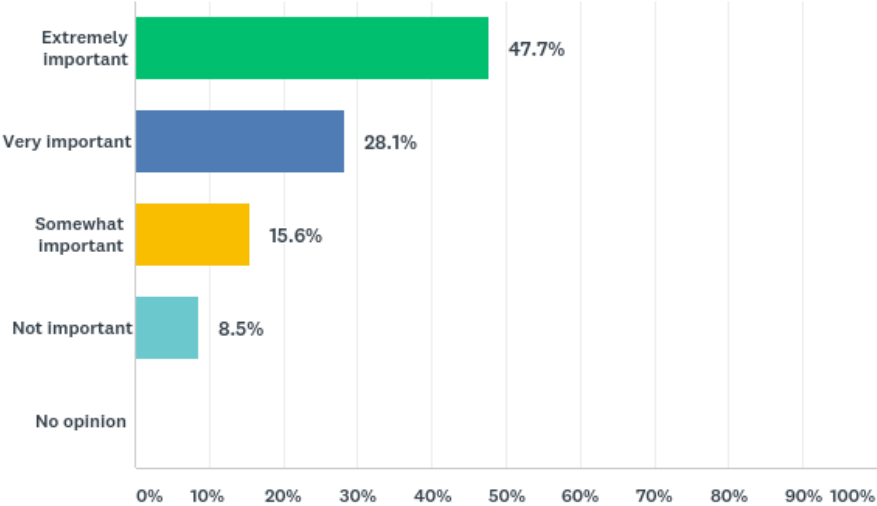


Among those who currently utilize the rear-yard pickup option for “property aesthetics.”
(137 respondents)



Q5 Filter: Please rate the importance of continuing to offer an option for rear-yard household garbage pick-up (filtered by reasons for usage).

Among those who currently utilize the rear-yard pickup option for “convenience.”
(199 respondents)



Among those who currently utilize the rear-yard pickup option for “no particular reason.”
(101 respondents)

